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AIRPORT PICKUP INSTRUCTIONS

THESE INSTRUCTIONS ARE FOR YOUR AIRPORT PICKUP FROM **SYDNEY AIRPORT**

Our airport supplier is called **Sydney Super Shuttle** and this, or SSS will be on the bus. They will take you from the airport, to your hostel.

Upon flying into SYD airport (international or domestic), make your way to the designated pick-up points and follow the instructions as per below. If travelling from overseas, you will most likely be arriving at Terminal 1

1) THESE INSTRUCTIONS ARE FOR YOU IF YOU ARE ARRIVING IN SYDNEY ON AN **INTERNATIONAL FLIGHT** (Terminal 1)

The designated meeting point is outside the arrivals terminal at Bay 12 (opposite the Rydges Airport Hotel). Please do not wait inside the Terminal, leave the Terminal and turn **RIGHT** to make your way to the Meeting Point when you walk out of the terminal.



Below are the in-depth pickup instructions Sydney Super Shuttle provide. We know it looks long but don't worry, it's easy. We just want to include every detail so everything runs perfectly for you.

1. Don't worry if your flight is early or late...
2. Turn your phone on as soon as you land.
3. Activate ROAMING on your phone so you're able to use it in Australia. Please check for a text message from Sydney Super Shuttle. Please respond to the text message. If you do not have a text message within 15 minutes of landing please call Sydney Super Shuttle on 1300 765 635
4. Then after you pass immigration, collect your luggage and clear customs, please turn RIGHT when you enter the public arrivals area.
5. After turning RIGHT, proceed outside the Terminal to Bay 12 . It can be crowded so please look carefully for the correct bay.
6. **When you find the bus, tell the driver what your name is and they will confirm the booking because we (Welcome to Travel) will have booked you on. You will not have anything to pay.**
7. If you cannot see your driver please wait for the bus to arrive as it may be held up in airport traffic.
8. Please ensure that your mobile is switched on in case we need to contact you.
9. Sydney Super Shuttle office contact number is 1300 765 635.
10. Failing that, Welcome to Travel's phone number is 1300 310 122

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2) THESE INSTRUCTIONS ARE FOR YOU IF YOU ARE ARRIVING IN SYDNEY ON A **DOMESTIC** FLIGHT (Terminals 2 and 3)

The designated meeting point is located halfway between T2 and T3 on the curved section of the road. The buses will collect from the lane/island closest to the building – Bays 4 to 7.

1. How to catch a bus from T2 (Virgin, Jetstar & Rex):

Walk out of the terminal and turn left immediately. Keep to the footpath, walk to the end of the concourse, over the Zebra crossing and follow the curve of the road whilst staying behind the white fencing. The meeting point is between the two domestic terminals at the bend in the road.

2. How to catch a bus from T3 (Qantas & Qantas Link):

Walk out of the terminal, once outside turn right immediately and keep to the footpath, walk to the far end of the concourse, following the curve of the road. The meeting point is located between the two domestic terminals at the bend in the road.

See the below map, remembering this is for **DOMESTIC** (flights within Australia) only.



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3. Activate ROAMING on your phone so you're able to use it in Australia. Please check for a text message from Sydney Super Shuttle. Please respond to the text message. If you do not have a text message within 15 minutes of landing please call Sydney Super Shuttle on 1300 765 635
4. Collect your luggage and depending on which terminal you've landed in (2 or 3), follow the above instructions and map.
5. When you find the bus, tell the driver what your name is and they will confirm the booking because we (Welcome to Travel) will have booked you on. You will not have anything to pay.
6. If you cannot see your driver please wait for the bus to arrive as it may be held up in airport traffic.
7. Please ensure that your mobile is switched on in case we need to contact you.
8. Sydney Super Shuttle office contact number is 1300 765 635
9. Failing that, Welcome to Travel's phone number is 1300 310 122